



**GREEN LINE**  
**TRANSFORMATION**  
Massachusetts Bay Transportation Authority

*Please Join the Green Line Transformation Team for the*  
**Symphony Station Accessibility Improvements Project**  
**Virtual Public Meeting (via Zoom)**

**Thursday, October 21, 2021 at 6:00 PM**



Please join the Green Line Transformation team for an online public meeting to learn about the **Symphony Station Accessibility Improvements Project**. This project is nearing complete design, which consists of making necessary improvements that include raised platforms, new elevators, accessible bathrooms, and improved wayfinding, and lighting in order to make the station safer and more accessible.

The meeting will be held online, via Zoom. The project team will begin the meeting with a presentation at 6:00 PM, followed by time for Questions + Answers.

- **Instructions on how to join and participate will be posted on the project website under 'Upcoming Events' ahead of the meeting: [www.mbta.com/symphonystation](http://www.mbta.com/symphonystation)**
- The presentation will be posted on the website ahead of the meeting. **A recording of the meeting will also be posted for those who are unable to attend.**

You can also email questions anytime to [GLT@MBTA.com](mailto:GLT@MBTA.com). To learn more about the Green Line Transformation program, please visit [www.mbta.com/GLT](http://www.mbta.com/GLT).

## **Accommodations**

These meetings are accessible to people with disabilities and those with limited English proficiency. Accessibility accommodations and language services will be provided free of charge, upon request, as available. Such services include documents in alternate formats, translated materials, assistive listening devices, and interpreters (including American Sign Language).

For accommodation or language assistance, please contact MassDOT's Chief Diversity and Civil Rights Officer by phone (857-368-8580), fax (857-368-0602), TTD/TTY (857-368-0603) or by email at [MASSDOT.CivilRights@dot.state.ma.us](mailto:MASSDOT.CivilRights@dot.state.ma.us)



Green Line Transformation (GLT) projects represent four levels of transformation: Safety and State of Good Repair; **Accessibility**; Legacy Car Replacement; and Increased Capacity. Each level aims to improve reliability and the overall quality of service for all riders and communities served by the Green Line.

## Symphony Station Accessibility Improvements

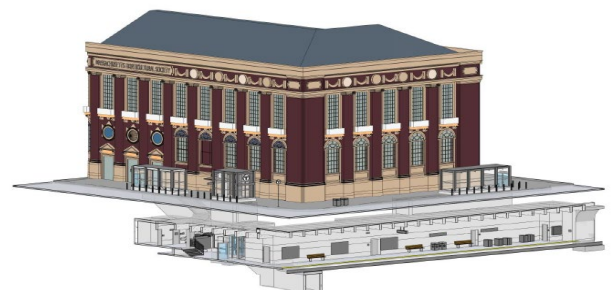
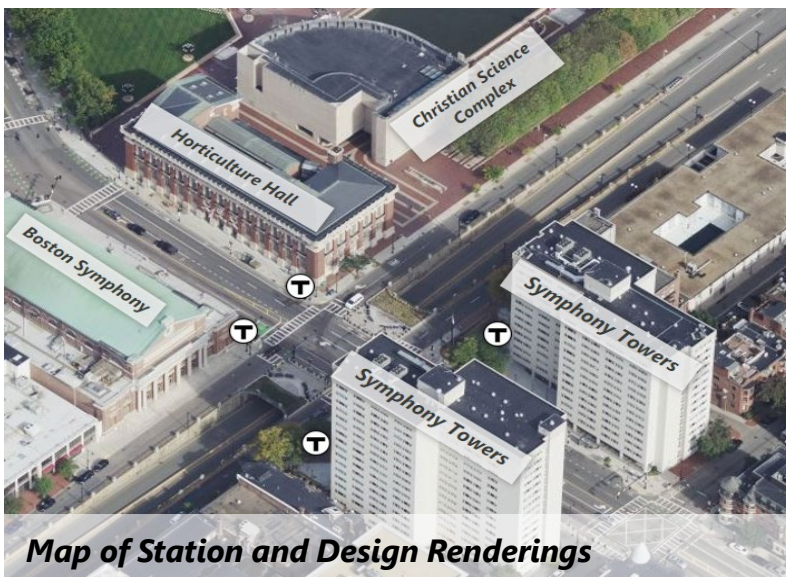
*Project Design: August 2019 - December 2021*

### Project Overview

We're working on major improvements to make Symphony Station safer and more accessible for our riders. This project includes the installation of new accessible elevators, raised platforms for easier boarding, upgrading the bathrooms to be accessible, as well as improved wayfinding, lighting, and upgraded safety features.

### Benefits

- ✓ **Accessibility:** Raised platforms, new elevators, and accessible bathrooms
- ✓ **Customer Experience:** Improved wayfinding and lighting, and Customer Assistance Areas on each platform



**Map of Station and Design Renderings**