



U.S. Department
of Transportation
**Federal Transit
Administration**

Headquarters

1200 New Jersey Avenue, SE
Washington, DC 20590

SENT VIA EMAIL

January 12, 2024

Mr. Phillip Eng
General Manager
Massachusetts Bay Transportation Authority
10 Park Plaza
Boston, MA 02116

Subject: Approval – Corrective Action Plan Revision for Special Directive 22-12, Finding 3 (FTA-23-12-MBTA-CAT4-3)

Dear Mr. Eng:

Thank you and your team for submitting revisions to the Corrective Action Plan (CAP) for Finding 3 from Special Directive 22-12, issued by the Federal Transit Administration (FTA) on August 31, 2022. The findings in CAP 3 address four (4) required actions specified in SD 22-12.

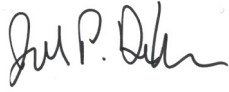
The Massachusetts Bay Transportation Authority (MBTA) submitted the original CAP on January 3, 2023, and the first CAP revision on November 7, 2023, as requested by FTA. After discussions and review with MBTA, FTA required MBTA to further revise the CAP to address excessive timelines and lack of clarity on specific deliverables. MBTA submitted the second revision of CAP 3 on December 21, 2023.

Based on careful review of the revised CAP and crosswalk to ensure that all required actions from Finding 3 in SD 22-12 are addressed, FTA approves FTA-23-12-MBTA-CAT4-3. Please refer to the CAP evaluation matrix for additional detail.

With approval of this revised CAP, FTA will open new tracking for MBTA's responses to Finding 3 from SD 22-12 based on the action items specified in FTA-23-12-MBTA-CAT4-3.

We appreciate your efforts to enhance MBTA's safety performance, and we look forward to working with you as the MBTA continues to improve its safety rules compliance capabilities. If you have any question, please contact our Safety Management Inspection Coordinator Christian Hernandez at (213) 552-3494 or by email at christian.hernandez@dot.gov.

Sincerely,



Joe DeLorenzo
Associate Administrator and
Chief Safety Officer
Office of Transit Safety and Oversight

Enclosure: FTA-23-12-MBTA-CAT4-3 Corrective Action Plan Evaluation Matrix

cc:

Peter Butler, Regional Administrator, FTA Region 1
Ryan Coholan, Chief Operating Officer, MBTA
Tim Lesniak, Chief Safety Officer, MBTA
Meredith Sandberg, Chief of Quality, Compliance, and Oversight, MBTA
Natasha Vance, Deputy Chief of Quality, Compliance, and Oversight, MBTA
Pat Lavin, Chief Safety Officer, Massachusetts Department of Transportation
Jamie Van Nostrand, Chair, Massachusetts Department of Public Utilities (DPU)
Robert Hanson, Rail Safety Director, DPU